



Room Attendant

Who Are We?

Located on the East Shore of Kootenay Lake, Kokanee Springs Resort by Pinnacle Lifestyles is seeking Room Attendants to join our team at The Lodges and Clubhouse Villas.

The Lodges at Kokanee and the Clubhouse Villas are the on-site accommodations for our guests. Your primary responsibility will be to ensure guest comfort by the cleanliness of rooms and public areas. You will also be part of promoting a positive image of the property to guests, ensuring each one has a great experience. You are passionate about cleanliness, believe in championing a fun and safe work environment, and consistently provide exceptional customer service skills while maintaining impeccable professionalism.

We are currently on the hunt for Room Attendants for our 2025 Season!

Summary

The Room Attendant will be responsible for providing for the comfort of guests of the resort by ensuring that guest rooms and public areas are clean and properly presented. The Room Attendant promotes a positive image of the property to guests and must be pleasant, friendly, and able to address problems or special requests.

Who Are You?

You are passionate about cleanliness, believe in championing a fun and safe work environment, and consistently provide exceptional customer service skills while maintaining impeccable professionalism.

Some of what we want from you:

- Ability to work well in a team or individual setting
- Accountability and Dependability
- Ethics and Integrity
- Efficiently clean assigned number of rooms per day keeping within departmental standards.
- Ensure additional cleaning programs are undertaken as directed and to the performance standards required.
- Maintain an up-to-date knowledge of all chemicals and cleaning products and the correct handling procedures.
- Promote and encourage a strong teamwork ethic.
- Attend departmental briefings, training, meetings etc. as directed by the Manager ensuring all relevant information is passed on.
- Report any unusual or suspicious persons/activities happening concerning security to the manager, therefore looking after the welfare and safety of both staff and guests.

What You Bring:

- Two years of experience as a room attendant preferred
- Physical mobility and stamina required
- Ability to lift 30 lbs.
- Ability to follow instruction

- Detail-oriented
- Excellent time management skills
- Able to deal with people sensitively, tactfully, diplomatically, and professionally

Compensation & Benefits

- **Hourly Rate:** starting at \$18.50 per hour
- **Benefits:**
 - Free golf
 - Casual uniforms
 - Private staff accommodation
 - Discounts on food and golf shop purchases
 - Hotel and golf discounts for friends and family

Ready to join us?

If this sounds like your ideal summer job **Apply to:**

Email gmedhurst@kokaneesprings.com

Website www.kokaneesprings.com